

The Wildings Hotel



Guest Information

The Wildings Hotel



Dear Guest,

Welcome to The Wildings Hotel, Llandudno's friendliest hotel, we hope you enjoy your stay with us. We look forward to the opportunity to serve your needs today and in the future.

If you require any help or information during your stay please ask myself or Nick and we will endeavour to help you.

We took over The Wildings Hotel in December 2018 after falling in love with Llandudno and The Wildings and we are proud to be a family run establishment. We work hard to ensure your stay with us is as enjoyable as possible, so please don't be afraid to see one of us with any queries you may have.

We pride ourselves on our reputation and service standards and therefore would appreciate it if you speak to us directly if you have any feedback, both positive and negative to ensure we continue to maintain our high standards for all our guests.

We love to read the comments in our visitors book so please feel free to leave us a few words during your stay or before you depart. Our Visitors book is located in the porch way as you enter/leave the building. Also, with review sites such as trip advisor and bookings.com proving so popular we would appreciate it if you could take a few minutes to post us a review.

We have enclosed further details and information within this folder that we think you might find useful.

We really do hope that you enjoy your stay here with us at The Wildings Hotel.

Ian and Nick

The Wildings Hotel



General Information

WiFi

WiFi Access- Wildings Guest

Password- ll3o 2lp (This is our postcode all in lower case letters and a space between the zero and the two)

Breakfast

Our freshly cooked breakfast is served between 8.00am- 9.30am in the dining room situated at the bottom of the stairs on the ground floor.

Check in/out

Check in is from 2pm- 9pm.

Check out is at 11am. If you require a later check out time, please speak to Ian or Nick at reception to confirm prices and arrangements.

Refreshments

Complimentary hot drinks are provided in your room and are replenished daily during your stay. There is also a selection of wines, beers and soft drinks in the honesty bar which is located next to reception on the ground floor. Please fill out the book provided and you will be charged when you check out.

Security

The two front doors are locked early in the evening and you are provided with a key for these doors along with your room key. We ask for security that you ensure these doors are closed behind you when you leave or return to the hotel. Thank you.

Parking

There is no designated car park at the hotel and whilst we try our utmost to assist in finding you spaces near to the hotel we only have a limited number of permits and parking on the road outside the hotel is very popular. We therefore cannot guarantee availability of these spaces, but we will do what we can to find you a suitable place to park.

If you are fortunate enough to find a space on the road outside the hotel the permit will allow you free parking during your stay with us. The permit must be returned during check out, failure to do so will result in a £25 charge to the card used to secure the booking.

Reception

Reception is manned from 8am - 5pm.

Night Emergencies

Ian or Nick will be on site if there are any emergencies or for your general enquires throughout your stay. After 5pm when reception is closed you can reach us via the door located opposite the toilets on the ground floor just past the dining room. Please ring the bell provided if you should need anything. On rare occasions when neither of us are on site please call the hotel telephone number from your mobile or from the reception telephone which will be left out for you in order to contact one of us and we will be with you if needed within a matter of minutes. The hotel telephone number is 01492 875585.

Guest Lounge

Opposite the reception is the guest lounge, this is for all residents to use at your leisure during your stay. Please feel free to enjoy a hot beverage from your room or a cold drink from our honesty bar in this lovely room at any time. The lounge provides a relaxing atmosphere and a comfortable area for you to enjoy the views across the bay. The guest lounge also has a large flat screen TV for you to use at your leisure.

Ironing Facilities

Ironing boards and irons are available please ask at reception if you require one.

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Local Restaurants (in no particular order)

St Tudno Hotel- Next door to us and we can supply a 10% discount voucher- Please ask at reception.

The Cottage Loaf- Market Street (**Pub Grub**)

La Taverna- On the corner by the roundabout at the top of the road (next to the Belmont Hotel) (**Italian Cuisine**)

The Seahorse- Church Walks (**Seafood Bistro**)

Bengal Dynasty- North Parade, turn right out of the hotel and follow the path round as if you are walking onto the main high street and it is on the corner. (**Indian Cuisine**)

Emperor- Upper Mostyn Street (**Chinese Cuisine**)

Home Cookin'- Upper Mostyn Street (**Traditional British Cuisine**)

Harvey's- Mostyn Street (**American Cuisine**)

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Telephone Numbers

Taxis: Interlink- 01492 860033 Alliance- 01492 878787 King Kabs- 01492 878156

Tourist Information: 01492 577577

Venue Cymru (Theatre): 01492 872000

Doctors: Mostyn House- 01492 860401 Craig Y Don- 01492 864540

Emergency Services: 999 Fire Service, Ambulance and Police

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Events 2019

North Wales Burlesque and Cabaret Festival

25th Jan 2019 - 26th Jan 2019

NWBCF returns for its 5th epic show at Theatr Colwyn. Featuring top burlesque and cabaret talent from around the globe as well as a series of fun workshops and a choreography master class with burlesque legend Aurora Galore, this is a weekend you will not want to miss!

Anton & Erin - Dance Those Magical Musicals

7th Mar 2019

Join the nation's favourite ballroom couple in their new show-stopping dance production at Venue Cymru. The world of Ballroom meets Musical Theatre with stunning costumes and breathtaking choreography set to iconic theatrical favourites.

Llandudno Victorian Extravaganza

4th May 2019 - 6th May 2019

Every May Day Bank Holiday weekend, Llandudno plays host to a Victorian Extravaganza featuring a Victorian street fair, old time fair rides, steam engines and much more. Events daily from 10am

Gin Festival

12th Jul 2019 - 13th Jul 2019

The Gin Society is hosting a Gin Festival at Venue Cymru so if you're a gin lover this is an event not to miss with over 120 varieties of the popular spirit for you to sample. A programme of live entertainment will be taking place throughout each of the sessions, plus a variety of street food vendors will be available at the event.

Llandudno Goldwing Light Parade

30th Aug- 31st Aug 2019

150+ Honda Goldwing Motorcycles will display on the promenade from 10am to 4pm and will parade on a route around the town centre from 8pm until 8.45pm .

Llandudno Christmas Fayre

14th Nov- 17th Nov 2019

Recognised as Wales' largest Christmas Fayre with 150+ stalls, a great place to purchase unusual and treasured gifts while sampling food and drink from the many stalls.

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Local Attractions

There are lots of attractions around the local area and nearby towns. We have made a list of what our guests mostly visit whilst they are in Llandudno.

- The Great Orme- Can be accessed by Tram or by Cable Car.
- Mostyn Art Gallery
- Venue Cymru (Theatre)
- Great Orme Copper Mines
- Bodnant Gardens
- Conwy Castle and the UK's smallest house
- Welsh Mountain Zoo
- Snowdon Railway
- Betws-Y-Coed and a visit to Swallow Falls
- Portmeirion
- Llandudno Pier- See punch and Judy in the summer
- Bodafon Farm Park
- ZipWorld
- Surf Snowdonia
- Greenwood Forest Park- Family Adventure.
- Bodelwyddan/Caernarfon/Penrhyn Castle

There are lots of leaflets on more attractions in the porch by the front door, please help yourself to them.

The Wildings Hotel



Policies

You are responsible for ensuring that each person who stays at the hotel under your booking, even if you make a booking for someone else's benefit and don't stay yourself, complies with these terms.

Smoking

Smoking is not permitted at The Wildings Hotel other than in the designated smoking area outside the hotel. You must not smoke in the hotel rooms or public areas, or interfere with our fire detection system or with any emergency equipment. If you do so we may terminate your booking and reserve our rights to take any further action. We may either (at our sole discretion) request the immediate re-payment of our reasonable costs during your stay, charge the payment card details provided at the time of booking or instruct a third party to contact you after your stay to recover our reasonable costs. The reasonable costs we incur if you smoke in our hotel are likely to include costs for specialist cleaning, repair or replacement of damage by you to our property, the cost of the room for any period it is unusable and our administration expenses. If you request it we will send a breakdown of these costs to the address used for the booking.

Dangerous Items

You must not bring any potentially hazardous or otherwise dangerous items on to our premises.

Cooking equipment including but not limited to microwave ovens, fridges, deep fat fryers and toasters must not be operated by you in the hotel.

Maximum room occupancy

You must not exceed the maximum specified occupancy for the room type you have booked.

Damages

You must not damage or interfere with any items belonging to us. If you do so we may terminate your booking. You must bring any damage to our hotel or property to our immediate attention. We may either (at our sole discretion) request the immediate re-payment of our reasonable costs during your stay, charge the payment card details provided at the time of booking or instruct a third party to contact you after your stay to recover the reasonable costs for any repair, replacement or specialist cleaning we incur if you damage our hotel or property. If you request it we will send a breakdown of these costs to the address used for the booking.

It is your responsibility if you or any member of your booking causes damage or loss of any kind to us or any other guests. You will be responsible for that damage or loss and you as the person who made the booking will be required to pay the costs. If we are entitled to recover costs we will do so at our sole discretion and charge the payment card details provided at the time of booking.

Staff and guests noise disturbance.

You must not cause any disturbance to any other guests or our staff including but not limited to noise disturbance. If you do so we may terminate your booking

Rooms Keys

All room keys must be returned to us on check-out. If you don't do this we may charge you for a replacement key or lock as required. In the event that a key is not returned after check-out we request you to contact the hotel to make arrangement for keys to be returned.

Pets and other animals

Pets or any other animals are not permitted in the hotel at any time.

Car Parking

We do not have car parking at the hotel, but where a permit has been issued you must return this when checking out of the hotel. A £25 charge will be applied to the card details provided when booking if this is not returned. If you do forget to return the permit, please call us to make arrangements to post the permit back to us to avoid any charges.

The Wildings Hotel

We are a non smoking establishment, therefore we politely ask that you refrain from smoking anywhere inside the building. There is a designated smoking area located outside at the front of the hotel.



There is a £100 fine imposed on anybody that does choose to smoke inside the hotel. This is to cover the cost of cleaning and ventilating the building.

Many thanks for your co operation.

Ian and Nick

